



# The Arlington County Police Department

## Strategic Restructuring and Service Impacts

### MISSION

The mission of the Arlington County Police Department (ACPD) is the reduction of the incidence of crime and the improvement of the quality of life in Arlington County by making it a place where all people can live safely and without fear.

### STAFFING QUICK FACTS

ACPD has an authorized strength of 370 officers but as of May 2018, currently has a sworn staff of approximately 344 officers. Once we factor in academy recruits and officers on light-duty, our functional staffing is closer to 321 officers.

### KEY INITIATIVES

The department has adopted three key initiatives to guide staff in the deliverance of professional police services:

- **Crime prevention and control**
- **Transportation safety**
- **Community engagement**

## STRATEGIC RESTRUCTURE

*While our department's strategic goals and our commitment to providing professional law enforcement services have not changed, we recognize that our allocation of resources must adapt to meet our current staffing challenges.*

In an effort to maximize available resources and continue providing high quality law enforcement services to Arlington County, the strategic restructure **prioritizes core services** and ensures the **services provided are effective and efficient**, while **limiting the workload strain** on officers and promoting a balanced work/life atmosphere. By reallocating positions within the department, we have developed a new organizational structure reflective of our current staffing levels.

- The prioritization of core service focuses on responding to calls for service, investigating crimes against people and serious property crimes, while continuing to engage and build community partnerships with those we serve.
- The Human Resources Management Section continues to proactively recruit qualified candidates to join upcoming academy classes with the ultimate goal of returning the department to full staffing.
- The reallocation of positions is intended to be a temporary solution and the restructure will support departmental growth as staffing levels increase. However, from time of hire, it takes approximately one year of training to prepare an officer for solo patrol.

### KEY CONTACTS

- Emergencies: 911
- Non-emergencies: 703-558-2222
- Crime Solvers: 1-866-411-TIPS
- Telephone Reporting Unit: 703-228-4300
- Specific Traffic Concerns:  
[ACPDSOS@arlingtonva.us](mailto:ACPDSOS@arlingtonva.us)
- Community Outreach
  - North Arlington:  
[ACPDOutreachNorth@arlingtonva.us](mailto:ACPDOutreachNorth@arlingtonva.us)
  - South Arlington:  
[ACPDOutreachSouth@arlingtonva.us](mailto:ACPDOutreachSouth@arlingtonva.us)
- Environmental Services Call Center: 703-228-6570
- Public Works/Sewer Maintenance: 703-228-6555



*For additional information and resources, please visit [police.arlingtonva.us/restructure](http://police.arlingtonva.us/restructure)*

*To receive important public safety information and periodic updates from the Community Outreach Unit, subscribe to police news at [police.arlingtonva.us/subscribe](http://police.arlingtonva.us/subscribe)*

## KEY IMPACTS TO SERVICE DELIVERY

The strategic restructuring and reallocation of positions is in response to a significant reduction in sworn personnel due to normal attrition, retirements, challenges in recruiting and other departures.

*It is anticipated the community will notice impacts in the following areas:*

- **Minimized ability to attend community events and meetings**
- **Reduced investigative efforts of some misdemeanor crimes**
- **Fewer traffic enforcement details will be conducted**

## FREQUENTLY ASKED QUESTIONS

### **Will an officer still respond when I call the emergency and non-emergency numbers?**

Despite reduced staffing levels, the restructuring prioritizes core functions of the department, including calls for service. Where appropriate, residents will be referred to the online/telephone reporting systems to file non-emergency police reports.

### **Have there been cuts to staffing of school resource officers?**

No. The School Resource Officer (SRO) Unit structure remains unchanged. There are currently 13 SROs assigned to schools across the County. With reductions to the community policing teams, ACPD will have limited involvement in many after-school related activities.

### **Will the department still come to my civic association or community group's event?**

The department remains committed to being actively engaged with the Arlington Community. We have restructured and created a Community Resources Section. This section is commanded by one Captain and includes the School Resource Officer Unit and a new Community Outreach Unit. The units will no longer attend individual community, civic and homeowner association meetings but will host North and South quarterly meetings. The units will also conduct a reduced amount of trainings and presentations for community groups and establish a threshold regarding the number of required participants for trainings.

### **Who do I contact with my public safety concerns?**

To report a crime, an immediate parking/traffic hazard or suspicious behavior, contact the Emergency Communication Center at 703-558-2222 or 9-1-1 in an emergency. To address a community policing issue, contact the Community Outreach Unit. For ease of contact, the Community Outreach Unit has been divided into two teams. To contact the team in North Arlington, email [ACPDOutreachNorth@arlingtonva.us](mailto:ACPDOutreachNorth@arlingtonva.us). To contact the team in South Arlington, email [ACPDOutreachSouth@arlingtonva.us](mailto:ACPDOutreachSouth@arlingtonva.us). For traffic safety concerns throughout the County, contact [ACPDSOS@arlingtonva.us](mailto:ACPDSOS@arlingtonva.us).

### **What about the Block Party, Operation Santa, Coffee with a Cop and other community outreach events?**

Under the new Community Outreach Unit structure, some community events will be reduced and others, such as the Block Party, will be eliminated. The outreach teams will continue to engage with the community, conduct seasonal donation drives, work proactively with businesses and commercial areas, and assist with proactive patrol and crime prevention initiatives.

### **Will there be a reduction in criminal investigative efforts?**

The department will prioritize the investigations of crimes against persons and serious property crimes. There will be reduced investigative efforts for lesser misdemeanor crimes.

### **Will the department still investigate my traffic complaint?**

The department remains committed to maintaining the orderly flow of traffic in the County and ensuring the safety of all travelers. We will continue to respond to in-progress traffic concerns and will conduct various traffic safety enforcement and education campaigns throughout the year. There will be a reduction in officers available to investigate traffic complaints reported by citizens.